



ITSS S.L. Ibérica Tecnología en Sistemas de
Seguridad Ferroviarios S.L.
Avd. Jerónimo Roure 43 – Office 1 E, Floor 1
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QUALITY AND ENVIRONMENTAL POLICY

IBÉRICA TECNOLOGÍA EN SISTEMAS DE SEGURIDAD FERROVIARIA, S.L., ITSS, a company dedicated to the *commercialization, maintenance, and software for detectors used in the control of the condition of brakes, axles, and wheels in railways*, maintains a permanent commitment to product and service quality and environmental protection, basing its Integrated Policy on the following premises:

- ❖ Awareness and motivation of all the organization's staff regarding Quality and Environmental matters, since the establishment and compliance with the integrated system is the responsibility of all personnel.
- ❖ Achieving maximum customer satisfaction by providing high-quality products and services, as well as solutions that meet their needs.
- ❖ High-level organization based on the proper handling (recording, generation, and communication) of information in the areas of design, programming, accounting, tax, and financial management to be aware of the company's status at all times.
- ❖ Continuous improvement of service quality and environmental performance through the establishment of Objectives and Goals to be met.
- ❖ Complying with applicable legal, regulatory, and other requirements that apply to us, as well as the requirements requested by our customers.
- ❖ Commitment to the prevention and reduction of pollution that may be caused by the organization's activities, through control and identification of environmental aspects using life cycle analysis.
- ❖ Commitment to environmental protection, preventing adverse environmental impacts, protecting the natural environment from damage caused by our activities, as well as other commitments arising from our context.
- ❖ Efficient consumption of resources and proper management of waste that may harm the environment, ensuring correct treatment.
- ❖ Our quality management system complies with all the requirements of ISO 9001:2015 and ISO 14001:2015 standards and applicable regulations.

Management

Bernd VolkmarNeuroth
04/10/2024